



## How does RecFind 6 work?

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RecFind 6 is a most unusual product because it doesn't fit into any one category. Its' capabilities are so wide it is difficult to describe other than as an Enterprise Content Management (ECM) system and even this is too vague a description. However, it is the best description we have as RecFind 6 is certainly able to manage content of any type and all the business processes required to process content.

For most of our customers, the RecFind 6 Product Suite is seen as the complete Electronic Document & Records Management System (EDRMS); providing all the functionality required and able to be run in-house or in the Cloud.

Another way to describe RecFind 6 is as a Rapid Application Development (RAD) system because it is so easy to design, implement and then roll out new applications using RecFind 6. However, it is much more than a RAD because it comes with all the functionality you require (e.g., imaging, version control, security system, workflow, reporting, searching, etc.,) already operational. It also comes with a number of applications (e.g., records management, document management, document imaging, helpdesk, CRM) already configured to around an 85% level so all you have to do it add the final 15% to make it a perfect fit for your organization. We have done all of the hard work so your job is as easy as it can be.

With all this functionality and the scalability of SQL Server, RecFind 6 is also the perfect Image and Data Repository for any organization looking to centralize and manage all content.

So, how does it do it? Is it magic and mirrors or just clever and very innovative software engineering? The answer is the latter together with around twenty man-years of research and development. That is, innovation and sweat.

RecFind 6 works because of its innovative architecture, unique user interface and two vital tools called the DRM and Xchange.

The .NET architecture makes is both scalable and flexible. It also makes it 100% compatible with the Windows operating system used by our customers all over the world. The DRM and Xchange make it as easy as possible for you to take full advantage of this scalability and flexibility. The unique user

interface means it automatically adapts to your configured data models, business processes and language and terminology changes. What this means in a nutshell is that after you have made your changes within the DRM and exited, RecFind 6 automatically changes your user interface to match all of your changes; you never have to redesign and redraw screens; it is all done for you.

Importantly, as long as you make all of your changes via the DRM you always have a standard product able to accept new updates from Knowledgeone Corporation. The DRM is the secret to RecFind 6's amazing flexibility; it is the 'magic' component that makes almost anything possible. The DRM is the major difference between RecFind 6 and any other ECM application. It is the tool that enables you to configure RecFind 6 to be an exact match to your requirements and it is also the tool that enables you to run multiple applications concurrently within a single copy of RecFind 6 (e.g., document management, asset management, CRM and help desk).

There is no point in creating new data models and new applications if you can't easily populate them with data and that is why we created the tool called Xchange. Xchange makes it as easy as possible to import data from almost any source and reconfigure it to the new data model you have configured in RecFind 6 using the DRM. Xchange can also be used to 'integrate' to any other application and to export data in industry standard XML format for any other application to use. Xchange can be run manually or fully automatically under program control, especially useful when you have configured a regular integration to another system.

RecFind 6 plus the DRM and Xchange give you the most scalable, most flexible and most useful ECM system on the market; able to meet almost any information processing need. Most importantly, we provide everything you require to configure RecFind 6 and build and maintain your applications; you are empowered.

And finally, for the last part of the puzzle, we are always there to support you when required; just a phone call or email away. Please see what our customers say about our support:

<http://www.knowledgeonecorp.com/company/testimonials.htm>

